GERBER SCIENTIFIC PRODUCTS

TITLE: Missing or Outdated Parallel Port Device Driver Error

Category: Software – OMEGA - Errors

Gerber FastFact #:   3551

Supplied by: Gerber Service

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Summary: This document explains how to fix the Missing or Outdated Parallel Port Device Driver Error

                       Underlined text indicates change from the previous document.

SOLUTION to receiving *'Missing or Outdated Parallel Port Device Driver'* error message when outputting to an EDGE/EDGE2

1. Open GQ Mgr.
2. Go to HELP then ABOUT.
3. The version will probably read:?,?,?,?   If it reads 4,6,0,0 the following fix might not help you.
4. Close GQ Mgr.
5. Run the Warp9fix program found on the Omega CD under MISC.
6. Copy the Parcheck.exe file from the Omega MISC. Folder to the following directory on the hard drive: WINDOWS\SYSTEM32\DRIVERS

   (May be WINNT\SYSTEM32\DRIVERS in Windows 2000 and windows XP)
7. Run Parcheck.exe from the above directory.
8. Go to Device Manager.
9. Click on View.
10. Click Show Hidden Devices.
11. Double click on Non Plug & Play Drivers.
12. Double click on Par1284.
13. Click on the Driver tab.
14. Check that the status is STARTED. If it is stopped click on START
15. Choose AUTOMATIC from the Startup Type
16. Click OK.
17. Exit Device Manager.
18. Re-boot the computer.
19. Once restarted, open GQ Mgr.
20. Go to HELP then ABOUT.
21. The version should now read: 4,6,0,0
22. Open Composer and output a job to your Edge/Edge2. The output should be successful.