
Title: How to Find Your GA™ Serial Number and System ID

Gerber FastFact #: 3069

Supplied By: Technical Systems Support

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Summary: This document will help you identify the location of the system serial number for your particular GRAPHIX ADVANTAGE configuration.

How to find your GRAPHIX ADVANTAGE serial number and GSP® SYS ID

If your GA software version is **Release 3.5 - 6.2**, follow these steps.

1. Open the GSP GRAPHIX ADVANTAGE Group.
2. Open GSPSetup | System Information | System ID
3. Your GRAPHIX ADVANTAGE Serial number will be listed at the top right. (GSP S/N)
NOTE: The number 690255 and 530525 are example serial numbers, not your serial number, if your system reflects one of these numbers please go to the Troubleshooting section.
4. Your GSP SYS ID will be located at the bottom left.

If your GA software version is **Release 3.0**, follow these steps to find your GA SYS ID

1. Open the GSP GRAPHIX ADVANTAGE Group.
2. Click on the icon SHOW SYSID **OR**
3. Exit to a DOS prompt.
At C:> **Type GSPSYSID or Type GASYSID**

Alternate methods of finding your GRAPHIX ADVANTAGE serial number.**Gerber Configured (turn-key) Systems.**

- NEC Computer**
- The serial number will be found on the back of the PC, below the NEC serial number. (The label reads **GRAPHIX ADVANTAGE S/N**).
 - The serial number can be found on the ORIGINAL system software disks.
 - The serial number can also be found on fonts, libraries or option disks that were purchased separately.
- DELL Computer**
- The Serial Number will be found on the back of the PC. (below the Dell bar code) The label indicates the GRAPHIX ADVANTAGE model and serial number. An example is: GA_8500 690255. **NOTE:** The number 690255 and 530525 are example serial numbers, not your serial number, if your system reflects one of these numbers please go to the Troubleshooting section.
 - The serial number can be found on the ORIGINAL system software disks.
 - The serial number can also be found on fonts, libraries or options that were purchased separately.
 - The serial number can be found on the bottom of the FIRST security block. On a system with a WHITE or WHITE/BLUE combo security device, the number will be on the bottom of the WHITE security block.

Software Only Kits - Software and computer purchased separately

- Premier Software
- On the bottom of the **BLUE** security block
- Elite Software
- On the bottom of the **BLUE** or **TEAL** security block
- Select Software
- On the bottom of the **RED** security block
- Select PLUS Software
- On the bottom of the **RED** security block

Troubleshooting

Q. When I go into GSP Setup my serial number is 690255 or 530525.

A. These are example serial numbers only. If someone has updated GSP Setup and typed in the incorrect number you need to contact Gerber Technical Support at (860) 644-6971. You will need to have the correct serial number when you call. (see section 'Alternate Methods of finding your GRAPHIX ADVANTAGE serial number').

Q. How can I ensure that the serial number I am using is the correct number?

A. Go to the section 'Alternate methods of finding your GRAPHIX ADVANTAGE serial number'.

Q. I have gone into GSP Setup and I don't have any information listed. I have three boxes in the upper right corner of my System ID window.

A. It may be necessary to update the system information when you run GSP Setup | System Info | System ID.

MODEL	<input type="text"/>	This box refers to the configuration of the GRAPHIX Advantage. Click on the down arrow and choose your system type. GA8500, GA7500, Premier, etc. Please note: your serial number / model does not change even if you are moving into a new computer.
Serial Number	<input type="text"/>	This box refers to the 6 digit numeric GA number, if you are unsure of your number please see section 'Where do I find my Graphics ADVANTAGE serial number?'
Track Number	<input type="text"/>	This box is for the configured GA systems. It is for the Dell tracking number on the back of the computer. If you do not have a configured GRAPHIX ADVANTAGE type your serial number again.

IMPORTANT NOTE: No two GRAPHIX ADVANTAGE systems will have the same serial number. **EVERY GRAPHIX ADVANTAGE** system has a unique **6 DIGIT** numeric Serial Number.